

Service  
Quality  
Value

**ROSCON**

ROSCON GROUP OF COMPANIES

## Facility Management

Roscon provides Facility Management services to hundreds of Owners Corporations, working diligently to ensure Building Managers, Caretakers, Cleaners and Contractors meet the strategic objectives of the Owners Corporation Committees.

Our Facility Management services also include Security and Concierge. Roscon's specialised security division has a solid knowledge base and offers solution packages which will safeguard your development. Research indicates providing a secure and safe environment is considered one of the top priorities by building occupants.

Roscon's proprietary building software and mobile device applications offer numerous tools to streamline traditional building management activities through a simple and modern cloud interface. Our software allows occupants to book meeting rooms and facilities, send the building manager maintenance requests, and allows the building managers to push notifications to occupants, warning them of any issues that may arise. Additionally we can also send the Owners Corporation high quality periodic reports directly from any mobile device.

Roscon offers Owners Corporations a unique 24/7 Emergency Property Maintenance Assistance service. From the moment an occupant reports an emergency incident with our 24/7 National Call Centre, Roscon takes command, providing the Owners Corporations peace of mind that your developments are covered 24 hours a day 7 days a week.

Roscon is an industry leader in property reporting and once appointed for Facilities Management can assist the Owners Corporation manager complete the mandatory reporting requirements, including but not limited to:

- 10 Year Maintenance Plan
- Reinstatement & Replacement Insurance Report
- Occupational Health & Safety Report
- Annual Essential Safety Measures Report
- Building Defects Report

Additionally we can also assist the Owners Corporations in Cleaning, Lift Maintenance, Essential Services, Pool Maintenance, Gardening and Waste Management through our Group Purchasing agreements which significantly benefit the Owners Corporation.



1800 767 266

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# The Roscon Difference

During periods of leave or absence, Roscon can also supply a relief Building Manager and Assistant Building Manager if required, just another way we can assist your Owners Corporation.

Roscon also provide consultancy during the initial setup phase of new buildings to developers and Owners Corporation managers educating them on issues like why not to directly employ Building Managers, Caretakers, Cleaners and Contractors, alerting them of the ramifications.

## Environmental Policy

As Roscon we care about the environment. Roscon prides itself on our Zero Harm philosophy. We seek to carry out our services without causing harm to the environment or human health. It is this objective which underpins our environment, corporate social responsibility and health and safety policies. All Roscon employees and contractors are responsible for meeting the environmental expectations of our organisation. We recognise that our environment includes the local communities in which we operate, our office and factory locations and the way in which we travel to our destination, demonstrated by the use of our GreenShareCar fleet.

Roscon is a fully licenced, accredited and registered unlimited building practitioner. Our staff are highly qualified and all works are completed by experienced engineers, builders, building surveyors, project managers and or specialists in Facilities Management.

Thank you for considering Roscon for your facilities management requirements, we look forward to working with you!



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